# **PREQUESITE:** Any horse or customer service or product billed must have been previously setup on the Services / Product Setup screen. See the Services / Product Setup Tutorial.

The Horse and Customer Billing Logs provide a way to enter any service or product charged to a customer and or a customer's horse.

Horse Billing Log entries are reserved for services or products that are charged to a customer's horse. Examples include Board, Blanketing, Farrier Work, Training, etc.

Customer Billing Log entries are reserved for services or products that are charged to a customer. Examples include Horse Tack, Riding Lessons, Seminars, etc.

**NOTE:** A good business practice is to entered any charges billed to a customer or a customer's horse on the day they are incurred or as soon as possible. This will reduce the opportunity for making mistakes or forgetting any charges – 'Nothing will drop through the cracks'.

equineGenie Customer / Client - Horse Billing Log	
${\mathcal E}$ Horse Billing Log	Select the horse being billed.
Invoice Customer Horse 🔽 🧭	
وَ 2/15/2013	Enter the billing date.
Farrier C	Select the billing category and
Trim 🔽	service or product being billed.
4000 - 4999 Income 🗾 🖉	Select the Income Account and
4550 - Farrier Income 🛛 🦉	Subaccount (if a subaccount has
Trim 💌 🕹	been setup).
\$60.00 & Each &	The charge, unit of charge, the
1 & \$60.00	number of units and the total
Additional Services	displayed from the service or
Another Service Category	product previously setup.
	📕 View Horse Billing Log
* U	

**NOTE:** The charge and number of units billed can be changed for any line item. The line items total charge will be automatically recalculated based on a change to either or both the charge and the number of units. A change is recalculated by 'clicking' your mouse in the total charge box.

**NOTE:** It is a good strategy to set some service or product charges to '0' on the Service / Product Setup screen and then enter the charge on the billing log.

For example; A 'Board - day' charge of \$18 per day is entered on the Services / Product Setup. The number of days charged (16) is entered on the Horse Billing Log. The total charge of \$288 is automatically calculated by 'clicking' your mouse in the total charge box.

A mileage charge of \$0 per mile is entered on the Services / Product Setup. The mileage charge (\$1.25) and the number of miles (1450) is entered on the Horse Billing Log. The total charge of \$1,812.50 is automatically calculated by 'clicking' your mouse in the total charge box.

**NOTE:** Any changes to the charge and or number of units on a billing log does not change the services or product charges originally setup.

					Invoice Cu Oเ	stome wner: Ir	r H	orse - Billing	g Log nd Fa	n mi	ly	
February Dat	201 ate	3	Service Provided	9	Billing Units	Units		Charge	Sales	5	Total Charge	Comments
Friday Feb	b 15		Trim - Trim		Each	1.00	s	60.00	S	-	\$ 60.00	and the second second

A line item entered on the Horse Billing Log is automatically entered in the Horse Billing Log Ledger. The Horse Billing Log Ledger tracks a horse's charges by month and year-to-date.

Invoice Custom 567890 West Cou Customer Friendl Phone: 123.456.7 info@customerfri	er and Family untry Road 345 y, ST 99999 890 Mobile: 2 iendly.com	46.80	1.3579	Eme	raency: S	Customer H 987.654.321	am 0	ily Ra	inch Fax	: 864.246	.8642	<b>)</b>
Account Balance	Past Due	Inv	oice #	Invoice	Date	Payment Terms		Du	e D	ate	Lat	e Charge
s -	s -		8	Mar 1,	2013	20		Mar 2	21, 2	2013	3.00	<mark>% / \$</mark> 50.00
Date	Horse	40	Qty	Units	Dese	cription	13	Tax		Unit Cost	Li	ne Total
Feb 15, 2013	Invoice Customer H	orse	1.00	Each		Trim	s	-	s	60.00	s	60.00
Feb 25, 2013	Horse Invoice test		1.00	Each		Trim	s	2	s	60.00	s	60.00
Mar 1, 2013	Horse Invoice test		1.00	Month	Bla	anketing	\$	5	s	15.00	s	15.00
Mar 1, 2013	Horse Invoice test		1.00	Month	Board	l - full care	\$	-	s	400.00	\$	400.00
Mar 1, 2013	Invoice Customer H	orse	1.00	Month	Board	I - full care	s	-	\$	400.00	s	400.00
	Com	ments	e B	ke ke			kt.	Balan	ice l	Forward	\$	-
Additional Blanke	eting will be added to	the A	April invo	vice.					S	ales Tax	\$	
								Lin	e Ite	em Total	\$	935.00
								1	Late	Charge	\$	• ¢025.00

When an invoice is created for an invoice period (date range), the billing log line items whose dates are within the invoice period dates are displayed in the invoice 'Select Service / Product Line Item' dropdown and can be accepted individually or all at once to be included on the invoice.

### See the Invoice Tutorial.

Acct. #	2	@customerfrien	dly.co	m		
ID	Date	Transaction Type	Transaction	Amount	B	lalance
			Initial Balance Forward		s	-
58	Feb 15, 2013	Charge/Client	4550 - Farrier Income: Trim	\$ 60.00	S	60.00
60	Feb 25, 2013	Charge/Client	4550 - Farrier Income: Trim	\$ 60.00	S	120.00
59	Mar 1, 2013	Charge/Client	4000 - Boarding Income: Board - Full Care	\$ 400.00	\$	520.00
61	Mar 1, 2013	Charge/Client	4000 - Boarding Income: Blanketing	s 15.00	\$	535.00
62	Mar 1, 2013	Charge/Client	4000 - Boarding Income: Board - Full Care	\$ 400.00	\$	935.00

A line item entered on a billing log is automatically entered in the Customer's Receivables Ledger. The Customer's Receivables Ledger tracks all customer charges entered on their Horse and or Customer Billing Logs and customer payments received on the Receive Money screen.



A line item's charge can be changed (\$60 to \$50) on a Horse or Customer Billing Log. A charge change automatically changes the total charge.

**NOTE:** Billing Log records are arranged by date. To make any changes to a line item you need to recall it by the date it was entered. Line items previously entered are displayed in an orange color.

**CAUTION:** There may be several line items on the same date. Make sure you select the one you want to change.

**NOTE:** The change does not effected the original service or product setup.

		Invoice Cu Ou	stome wner: II	er Horse - Billin nvoice Customer	ig Log and Fam	ily	
ebruary 2013	Service Provided	Billing Units	Units	Charge	Sales	Total Charge	Comments
Date 📑	Scritice riorided	-			lax		

A line item charge changed on a billing log is automatically changed on the Horse Billing Log Ledger.

Invoice Custom 567890 West Cou Customer Friendl Phone: 123.456.7 info@customerfr	<b>er and Family</b> untry Road 345 y, ST 99999 '890 Mobile: 2 iendly.com	46.80	1.3579	Eme	ergency: S	Customer   987.654.321	Family Ro	anch Fax: 864.246	.8642
Services / Product	s provided F	ebru	ary 1, 20	13	to	March 1,	2013		
Account Balance	Past Due	Inv	oice #	Invoice	e Date	Payment Terms	Du	e Date	Late Charge
s -	s -		8	Mar 1,	2013	20	Mar	21, 2013	3.00% / \$50.00
Date	Horse	ad	Qty	Units	Desc	cription	Tax	Unit Cost	Line Total
Feb 15, 2013	Invoice Customer H	orse	1.00	Each	7	Trim	s -	\$ 50.00	\$ 50.00
Feb 25, 2013	Horse Invoice test		1.00	Each		Trim	<mark>s</mark> -	\$ 60.00	\$ 60.00
Mar 1, 2013	Horse Invoice test		1.00	Month	Board	l - full care	<mark>s</mark> -	\$ 400.00	\$ 400.00
Mar 1, 2013	Horse Invoice test		1.00	Month	Bla	anketing	<mark>s</mark> -	\$ 15.00	\$ 15.00
Mar 1, 2013	Invoice Customer H	orse	1.00	Month	Board	l - <mark>full care</mark>	<mark>s</mark> -	\$ 400.00	\$ 400.00
	Com	ments	h.				Balar	nce Forward	s -
Additional Blanke	eting will be added to	the A	April invo	vice.				Sales Tax	s -
							Lir	ne Item Total	\$ 925.00
							,	Late Charge	\$925.00

A line item charge changed on a billing log is automatically changed on the invoice where it appears without having to reaccept it and saved without having to reenter the invoice.

Acct. #	2 F	Phone 123.456.7	7890 246.801.3579 Email: info	@customerfrien	dly.co	om
ID	Date	Transaction Type	Transaction	Amount	E	alance
			Initial Balance Forward		S	-
58	Feb 15, 2013	Charge/Client	4550 - Farrier Income: Trim	\$ 50.00	S	50.00
60	Feb 25, 2013	Charge/Client	4550 - Farrier Income: Trim	\$ 60.00	S	110.00
59	Mar 1, 2013	Charge/Client	4000 - Boarding Income: Board - Full Care	\$ 400.00	\$	510.00
61	Mar 1, 2013	Charge/Client	4000 - Boarding Income: Blanketing	\$ 15.00	\$	525.00
62	Mar 1, 2013	Charge/Client	4000 - Boarding Income: Board - Full Care	\$ 400.00	S	925.00
				Current Balance	\$	925.0

A line item charge changed on a billing log is automatically changed in the Customer's Receivables Ledger.



A line item can be removed from any financial totals by opening the line item and changing its charge to '0' (\$60 to \$0) on its Horse or Customer Billing Log. The '0' charge automatically changes the total charge to '0'.

**NOTE:** Billing Log records are arranged by date. To make any changes to a line item you need to recall it by the date it was entered.

**CAUTION:** There may be several line items on the same date. Make sure you select the one you want to change.

**NOTE:** The change does not effected the original service or product setup.

			Invoice Cu Oi	stome wner: Ir	r Horse - Billin woice Customer d	g Log and Fam	ily	
February 2013								
Date	Service Provided	40	Billing Units	Units	Charge	Sales Tax	Total Charge	Comments
Friday, Feb 15	Trim -		Each	1. <mark>0</mark> 0	s -	s -	s -	
	3.				Mon	thly Total	\$	

A line item charge that is changed to '0' on a billing log automatically sets the billing log charge and total charge to '0' in equineGenie and its billing log ledger.

**NOTE:** When a line item charge is set to '0', the line item is removed from any financial totals. However, the line item is still retained by equineGenie to report any financial changes or 'creative' accounting to the business' owner.



When a billing log line item is set to '0', the line item in the invoice 'Select Service / Product Line Item' dropdown is set to '0' and the line item's previous amount (60) is subtracted from the invoice total (935 - 60 = 875).

If the 'Accept Line Item' button is set to '**No**' the \$0 line item is removed from an invoice. If the 'Accept Line Item' button is set to '**Yes**' the \$0 line item is not removed from an invoice.

**NOTE:** If a \$0 line item is not removed, the invoice does not need to be entered again to save the line item change. If a \$0 line item is removed, the invoice does need to be entered again to save the line item change.

# Invoice Customer and FamilyCustomer Family Ranch567890 West Country Road 345Customer Friendly, ST 99999Phone: 123.456.7890Mobile: 246.801.3579Emergency: 987.654.3210Fax: 864.246.8642info@customerfriendly.comServices / Products providedFebruary 1, 2013toMarch 1, 2013

Account Balanc	e Past	Past Due Invoice Invoice Date Payment # Invoice Date Terms		Payment Terms		Due	e Da	ate	Late Charge				
s -	S			8	Mar 1, 2013		20	Mar 21, 2013				3.00% / \$50.00	
Date 🖉		lorse	90	Qty	Units	Desc	cription	т	ax		Unit Cost	Lir	ne Total
Feb 25, 2013	Horse Inv	voice test		1.00	Each		Trim	s	2	\$	60.00	s	60.00
Mar 1, 2013	Horse Inv	voice test		1.00	Month	Bla	anketing	s	7	s	15.00	S	15.00
Mar 1, 2013	Horse Inv	oice test		1.00	Month	Board	l - full care	\$	-	\$	400.00	s	400.00
Mar 1, 2013	Invoice (	Customer H	lorse	1.00	Month	Board	l - full care	s	-	s	400.00	S	400.00
	X.v	Com	ments	1	2.v 2.v			E	Balan	ce F	orward	\$	
Additional Blan	ceting will b	ne added t	o the J	April invo	oice.					Sa	ales Tax	\$	-
									Lin	e Ite	m Total	\$	875.00
									L	ate	Charge	\$	

A \$0 line item that is not accepted is removed from an invoice. The invoice total is automatically recalculated to reflect the new total.

Acct. #	2 F	Phone 123.456.7	7890 246.801.3579 Email: info	fo@customerfriendly.com						
ID Date		Transaction Type	Transaction	Amount	Balance					
			Initial Balance Forward	I	s	2				
58	Feb 15, 2013	Charge/Client	4550 - Farrier Income: Trim	S -	S	2				
60	Feb 25, 2013	Charge/Client	4550 - Farrier Income: Trim	\$ 60.00	S	60.00				
59	Mar 1, 2013	Charge/Client	4000 - Boarding Income: Board - Full Care	\$ 400.00	S	460.00				
61	Mar 1, 2013	Charge/Client	4000 - Boarding Income: Blanketing	\$ 15.00	S	475.00				
62	Mar 1, 2013	Charge/Client	4000 - Boarding Income: Board - Full Care	\$ 400.00	\$	875.00				
				Current Balance	\$	875.00				

A line item charge that is changed to '0' on a billing log automatically sets the Customer's Receivables amount to '0' for that line item.

**NOTE:** When a line item charge is set to '0', the line item is removed from any financial totals. However, the line item is still retained by equineGenie to report any financial changes or 'creative' accounting to the business' owner.

Invoice Total

\$875.00



The Receive Money screen is used to receive payments from customers. A customers payment amount can be applied to the customer's account in total, or applied to various income accounts or applied to income accounts with individual subaccounts.

# **NOTE:** The detail level (Income Account, Income Account Subaccount) to which a customer payment is applied is your choice as to the detail level you want to account for income.

**NOTE:** All income accounts and income account subaccounts must have been previously setup on the General Ledger / Chart of Accounts screen.

SUGGESTION: The income detail should match the services / products detail.

See the Receive Money Tutorial

The example that follows illustrates receiving money and applying it to a customer's invoice and accounting for it in the different income accounts.

**SUGGESTION:** It is a good idea to have a copy of the invoice for which you are receiving payment. This way you can check how you want to account for the payment and apply it to different income accounts.

equineGenie Financial Management - Collect / Receive Money	
E Collect / Receive Money	Collect / Receive Money Comments
Invoice Customer and Family	
2 &	
Account Balance: \$935.00	
3/15/2013 💌 🐋 Prepayment? 🧮 No 🎸	Enter
🕹 🔳 Received Cash?	
🕹 🔳 Received Direct Credit / Bank Transfer?	
🕹 💽 Received Check? 📃 1234	You have entered a date or cost but have not yet
E Received CC/DC? Credit / Debit Card #	associated it with a payment transaction. Please click on the payment button to complete the payment
🕹 Apply To Invoice? 📄 Yes 🔜 💌	information.
\$120.00	
View Customer Receivables ledger	View Customer Receive Money Report
🔶 🔰 📕 View Prepayment Ledger	View Received Money Ledger

The Farrier \$120 portion of the invoice is being paid with check number 1234 and applied to invoice 8. Selection of the **Green \$** displays the Payment Method popup.



The Farrier Income Account and the Trim Subaccount are selected. The payment is deposited into the business's checking account. When the Checking button is selected the Payment Method popup disappears and the Deposit Method popup is displayed.



The Farrier \$120 portion of the invoice is deposited into the selected checking account when the Deposit button is selected. When the Deposit button is selected the Deposit Method popup disappears and the Receive Money screen is displayed.

**NOTE:** If the business only has one Checking Account, that checking account will be automatically displayed in the Checking Account dropdown.



Selecting Enter on the Receive Money screen finishes the last payment transaction and resets the Receive Money screen so it can receive another payment.



To receive another payment from the same customer on the same date, the customer needs to be reselected and the date reentered. The Board \$800 portion of the invoice is being paid with the same check number 1234 and applied to invoice 8. Selection of the **Green \$** displays the Payment Method popup.



The Boarding Income Account and the Board – Full Care Subaccount are selected. The payment is deposited into the business's checking account. When the Checking button is selected the Payment Method popup disappears and the Deposit Method popup is displayed.



The Board \$800 portion of the invoice is deposited into the selected checking account when the Deposit button is selected. When the Deposit button is selected the Deposit Method popup disappears and the Receive Money screen is displayed.

**NOTE:** If the business only has one Checking Account, that checking account will be automatically displayed in the Checking Account dropdown.



Selecting Enter on the Receive Money screen finishes the last payment transaction and resets the Receive Money screen so it can receive another payment.



To receive another payment from the same customer on the same date, the customer needs to be reselected and the date reentered. The Board Blanketing \$15 portion of the invoice is being paid with the same check number 1234 and applied to invoice 8. Selection of the **Green \$** displays the Payment Method popup.



The Boarding Income Account and the Blanketing Subaccount are selected. The payment is deposited into the business's checking account. When the Checking button is selected the Payment Method popup disappears and the Deposit Method popup is displayed.



The Board \$15 portion of the invoice is deposited into the selected checking account when the Deposit button is selected. When the Deposit button is selected the Deposit Method popup disappears and the Receive Money screen is displayed.

**NOTE:** If the business only has one Checking Account, that checking account will be automatically displayed in the Checking Account dropdown.



Selecting Enter on the Receive Money screen finishes the last payment transaction and resets the Receive Money screen so it can receive other payments.

ID	Date	Transaction Type	Transaction	Amount		
				Amount		alance
			Initial Balance Forward		S	-
58 Fe	eb 15, 2013	Charge/Client	4550 - Farrier Income: Trim	\$ 60.00	S	60.00
60 Fe	eb 25, 2013	Charge/Client	4550 - Farrier Income: Trim	\$ 60.00	\$	120.00
59 N	lar 1, 2013	Charge/Client	4000 - Boarding Income: Board - Full Care	\$ 400.00	S	520.00
61 N	lar 1, 2013	Charge/Client	4000 - Boarding Income: Blanketing	\$ 15.00	\$	535.00
62 N	lar 1, 2013	Charge/Client	4000 - Boarding Income: Board - Full Care	\$ 400.00	\$	935.00
63 M	lar 15, 2013	Payment	4550 - Farrier Income: Trim	\$ (120.00)	S	815.00
65 M	lar 15, 2013	Payment	4000 - Boarding Income: Board - Full Care	\$ (800.00)	\$	15.00
67 M	lar 15, 2013	Payment	4000 - Boarding Income: Blanketing	\$ (15.00)	S	22

As payments are received on the Receive Money screen they are recorded automatically in the Customer's receivables Ledger.

Check Register									
# 🕀	Check#	Date	Description of Transaction	Payment		Deposit	1995	Balance	
1		Jan 1, 2013	Initial Balance		s	10,000.00	s	10,000.00	
64		Mar 15, 2013	Invoice Customer and Family : Trim : Receive Money		S	120.00	S	10,120.00	
66		Mar 15, 2013	Invoice Customer and Family : Board - Full Care : Receive Money		S	800.00	S	10,920.00	
68		Mar 15, 2013	Invoice Customer and Family : Blanketing : Receive Money		S	15.00	S	10,935.00	

As payments are received on the Receive Money screen they are recorded automatically in the selected deposit checking account.

2013 Receive Money Customer Ledger									
nvoice Customer and Family									
# 4	Date	40	Payment Description	Payment	Transaction Amount		Running Total	Comments	
2	March 15		4550 - Farrier Income: Trim	Check: 1234	\$	120.00	\$ 120.00		
5	March 15		4000 - Boarding Income: Board - Full Care	Check: 1234	\$	800.00	\$ 920.00		
8	March 15		4000 - Boarding Income: Blanketing	Check: 1234	\$	15.00	\$ 935.00		
				Custon	ner Yea	r To Date	\$		

As payments are received on the Receive Money screen they are recorded automatically in the Receive Money Ledger.

Invoice Customer and Family Invoice History										
2013										
Invoice #	Invoice Date	Terms (net)	Date Due	Amount Due		Payments	Balance Due	Comments		
8	March 1, 2013	20	March 21, 2013	\$ 935.0	00 <mark>s</mark>	935.00	s -	Additional Blanketing will be added to the April invoice.		

As payments are received on the Receive Money screen and applied to an invoice the Invoice History Ledger is automatically updated.