



www.facesmakeupandhair.com.au | info@facesmakeupandhair.com.au | 0425 360 932

PRICELIST

Effective from 1 February 2023

	MAKEUP <i>(includes lashes)</i>	HAIR STYLING
BRIDAL PARTY		
Bride	\$175	\$175
Bridesmaid / Junior bridesmaid	\$140	\$140
Mother of the bride or groom	\$140	\$140
Guest	\$140	\$140
Flower girl (6-10 years old)	\$70	\$140
Flower girl (0-5 years old)	\$35	\$70
Bridal trial (per person)	\$140, up to 75 minutes	\$140, up to 75 minutes
	<i>(additional trial time \$30 per 15 minutes)</i>	

SEPCIAL EVENT

(includes black tie, formal and weekend school formal; excludes fancy dress up party and SFX)

\$140

\$140

WEEKDAY SCHOOL FORMAL

\$130

\$130

TOUCH-UP SERVICES

Option 1: Full day onsite touch-up

\$120/hr

(includes touch-up for bridal party and hairstyle change for bride(s))

Option 2: Before reception – Bride's makeup touch-up and hairstyle change

\$320 bride only

Additional bridal party/guest makeup touch-up

\$40 per person

TRAVEL FEE *(indicative only, please provide address for an exact quote)*

Local Government Area

per stylist

Bayside, Burwood, Canada Bay, Canterbury-Bankstown, Hornsby Shire (lower), Hunters Hill, Inner West, Kur-ring-gai, Lane Cove, North Sydney, Parramatta, Ryde, Strathfield, Sydney, Willoughby

\$50

Cumberland, Fairfield, Georges River Council, Hornsby Shire (upper), Mosman, Northern Beaches, Randwick, The Hills Shire, Waverley, Woollahra

\$65

Blacktown, Camden, Campbelltown, Liverpool, Penrith, Sutherland Shire

\$80

Outside Sydney metropolitan

POA

EARLY MORNING CHARGES

Start time	per stylist
On or after 7am	N/A
Between 6am to 7am	\$50
Between 5am to 6am	\$100
Between 4am to 5am	\$150
Before 4am	POA

FOOTNOTE

- Any parking fees incurred are additional. If you are getting ready in a hotel, all valet and parking fees will be charged to the room.
- 10% surcharge on the total amount applies to Easter long weekend, Labour Day long weekend, Queen's Birthday long weekend and all other NSW public holidays (except those listed below).
15% surcharge on the total amount applies on Christmas Eve, Christmas Day, Boxing Day, New Year's Eve and New Year Day.
- This business currently operates under the GST threshold.
- This price list does not apply if you request your booking to be made with the Principal Stylist. Please ask for a separate price list.



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Terms and conditions

Effective from 30 August 2022

1. If you make a payment to us, we will take it as you have read and agreed to these booking terms and conditions.
2. When we say “**we**”, we mean Faces Makeup and Hair Pty Ltd (ACN 601 783 868) and/or any stylist of the company, as the context requires.

Payments

3. We require a 50% deposit payment to secure all bookings. We will issue you with a receipt once we have received your payment. If you haven't received a receipt, you may not have a confirmed booking with us yet!
4. The balance of the remaining 50% will be due and payable 28 days before service. This is important to us as we need to ensure we have enough cashflow to pay our stylists. If payment is more than 14 days late, we may charge a \$25 admin fee.
5. All payments (including deposit and balance) are strictly non-refundable to the extent allowed by law. An exception is provided in clause 6 below.

Special terms for trial bookings

6. Our wedding day and bridal trials are separate services. Booking a trial does not guarantee your wedding day reservation unless we receive a separate deposit for the wedding day. However, if your wedding day booking is dependent on the result of your trial, you will be notified before your trial if our team (or the preferred stylist of your choice) is no longer available on your wedding day. If you choose to not go ahead with the trial with an alternative stylist, your trial will not proceed and we will refund your trial.
7. If time allows, we may be able to do more than one style for you in a trial session. Because of the changes we need to make in a trial session, we do not recommend professional photography session to take place after the trial. Please make a separate booking for makeup and hairstyling service prior to a professional photo shoot session.
8. At the end of the trial appointment, you may decide to make a deposit to secure your wedding day / special event booking. If this is the case, please do so asap as we will not otherwise hold the wedding day.

Cancellation

9. Unfortunately, we will still need to pay our stylist(s) for any time slots booked but not ultimately used. Therefore, we regrettably cannot provide any refund if you decide to cancel your booking, or part of your booking.
10. Deposit paid for services already confirmed cannot be transferred to cover the balance of another service that you may have booked with us.

Parking

11. If you require us to come on-site, please provide parking spots for the stylists. Our stylists carry heavy professional kits and equipment, therefore we will rely on you to arrange the closest parking facility and reimburse any parking fees to the stylist(s) directly. If you are getting ready at a hotel, we will charge parking and valet fees to the room.

Overtime

12. If you require us to stay behind for reasons that are beyond our control, for example your guest arrives the appointment late, or your photographer requires more than a couple of photos during the makeup and hair process, we can only stay beyond our estimated completion time subject to our capacity. In this case, we will bill our additional time at our touch-up rate, which is \$30 per 15 minutes (or part of).

Rescheduling

13. When we say “**reschedule**”, it can be a change of date, change of time or change of location, or a combination of any of these.
14. Please understand that while we will try our best to accommodate any request to reschedule a booking, we may have planned and confirmed our staff schedule with other customers, and have

worked around the details that you have given us initially; therefore, it may not always be able to reschedule your appointment.

15. Makeup and hair appointments are the bread and butter of our stylists. If your booking has taken up a time slot, this means that someone else might have potentially missed out on that day and/or at that time of the day. Therefore, if you request to reschedule, and to the extent that we can accommodate the request, we will charge the following fees which are a genuine estimate of our loss of time and/or other bookings:

Rescheduling fees for: <ul style="list-style-type: none"> • change of date; • change of time of 60 minutes or more; or • change of location of 5km (driving distance) or more 		
Weekday appointment	At least 14 days' notice	10% of the booking, plus \$25 admin fee
	Less than 14 days' notice*	15% of the booking, plus \$40 admin fee (*request for a change of date with less than 24 hours' notice is deemed cancellation)
Weekend, long weekend, public holiday, Christmas Eve and New Year's Eve appointment	At least 28 days' notice	10% of the booking, plus \$25 admin fee
	14-27 days' notice	15% of the booking, plus \$40 admin fee
	Less than 14 days' notice	20% of the booking, plus \$50 admin fee
	Less than 7 days' notice*	30% of the booking, plus \$50 admin fee (*request for a change of date is deemed cancellation)
Rescheduling fees for: <ul style="list-style-type: none"> • change of time of 30-60 minutes; or • change of location of less than 5km (driving distance) These fees are discretionary, which we may charge, reduce or in some rare cases waive depending on our other commitments on the day.		
Weekday or weekend appointment	Less than 7 days' notice	7.5% of the booking, plus \$25 admin fee

16. Each time you reschedule your booking, your booking would take up a spot and we would have to block this availability off. Therefore, rescheduling fees are payable each time you would like to reschedule.

Health and safety

17. Because circumstances and government health order can change, we reserve the right to implement new health policies, or amend existing health policies, from time to time, and you acknowledge that you would be required to adhere to our latest health policies for the purpose of protecting yourself, our staff and other clients.
18. We will continue to require our staff to wear face masks and practise good hygiene including sanitizing brushes between clients.
19. You must not attend your appointment if you are COVID-positive, or otherwise display any symptoms of COVID-19 or respiratory infection, including fever, sore throat, cough, runny nose, loss of taste or smell, shortness of breath or a rash on skin, or discolouration of fingers or toes.
20. If any of your guests display any symptoms of COVID-19 or respiratory infection, our staff may ask them to leave the premises (either in-studio or on-site), or otherwise limit the service they will provide to those guests and in serious cases, our staff may leave your premises, in order to ensure that their wellbeing (as well as that of our subsequent clients) are protected. Your cooperation will be greatly appreciated.

Preferred stylist

21. We will try our best to honour any particular preference or request for a specific stylist, however due to some unforeseeable circumstances, as well as staff shortage issue since the COVID pandemic, we need the flexibility to be able to allocate any stylist from our team or external contractors to attend your appointment if the circumstances warrant us to do so.
22. All requests to make bookings specifically with the Principal Stylist will be charged at different rates. The rates are published on www.stella-lee.com.au, and are available on request. Contracts for such bookings are formed between you and Stella Lee Makeup Artist (ABN 99 250 205 284). Nevertheless, these terms and conditions apply to any such contract so formed.